Mt. San Jacinto College

Getting Started with your Live@Edu MSJC Email Account

This document provides step-by-step first-time login instructions for your Windows Live@Edu student email account.

Go to http://student.msjc.edu to login to your Windows Live@Edu email account.

Your Windows Live username will be your my.msjc.edu username with @student.msjc.edu and your initial password is your birthdate in the format MMDDYY. If you do not know your my.msjc.edu username, go to http://my.msjc.edu and click on Do I Have a Username?

For example...

Windows Live ID: jdoe123@student.msjc.edu
Initial Password: 010170 (Your birthdate mmddyy)
During your initial login, you will be asked to provide account information that will assist in password reset later if you forget your password.

Use something you can remember and duplicate.

**Verify your information**

Select a question and secret answer

- **Question:** Mother's birthplace
  - **Secret answer:** Washington

**Add an alternate e-mail address**

- Alternate e-mail address: jdoe@verizon.net
- Retype alternate e-mail address: jdoe@verizon.net

**Your information**

- **Country/Region:** United States
  - Why is this required?
- **State:** California
- **ZIP code:** 92183
- **Birth year:** 1999
  - Example: 1999
  - Why is this required?

**Review and accept the Agreements**

Clicking **I accept** means that you agree to the Windows Live service agreement and Privacy Statement.

- **I accept**
- **Cancel**
You will be asked to login with your new password.

Type in your new password

You will be asked to confirm your language and time zone.
You should now be successfully logged in!

Please contact the helpdesk by phone at (951) 487-3411 or by email at help@msjc.edu if you are unable to login.

Go to http://www.msjc.edu/golive for more information and resources.