Corona Regional Medical Center
Clinical Instructor Orientation
Patient Centered Care

- AIDET tool
- Hourly Rounding
- Caring Moments
- Bedside Report
AIDET tool

- Acknowledge the patient
- Introduce yourself
- Duration of task/visit/care
- Explanation of task/visit/care
- Thank you
Hourly Rounding

- The Four P’s
  - Position
  - Personal needs
  - Pain
  - Placement

- Environment Assessment
- Consistent and Purposeful
Caring Moments

Conscious effort to “BE WITH” the patient.

Respond with heart – Listen.

5 minutes uninterrupted time.

Touch, listen, care.
Bedside Shift Report

Engage the patient in the exchange of real-time information.

Patient at the center of care planning.

Develops trust, improves patient satisfaction, encourages patient involvement and discharge.
Review of Process

- Instructors provide students with packets.
- Instructors to complete packet including CERNER training.
- Instructors assist in completion of packet to include the COI, Student Orientation Checklist and Essentials Test.
- All paperwork turned into the Education Office prior to the end of the first day of clinical experience.
- Instructors ensure students have the yellow “STUDENT” badge buddies prior to start of clinical rotation. These MUST be turned in at the completion of the clinical rotation.
- Students MUST have a school badge and the provided badge buddy.
- I will be rounding on a daily basis.
Assignment Pointers

• Take advantage of Bedside Shift Report – please have students observe the bedside shift report as much as possible. This will avoid repetition and allow for focused tasking and care of the patient from the RN and student. It is time consuming for the RN to review her patients with the student repetitiously.

• Please assign the student by RN, not by patient or room. This will avoid multiple students per RN and allow for more focused patient care time.

• Any educational coaching or instructional guidelines should be discussed away from the patient and privately. Do not allow the patient hear you correcting or overriding the RN.

• Please be sure that you are not interfering with the RN’s care of patient or following of orders. If you disagree or there is a safety concern, please be mindful to discuss with the RN in an appropriate setting and timeliness. NOT in front of the patient.
Environment

- All wounds are staged by Charge nurse – consults added by RN if needed
- CRMC uses the KISS wound system
- All trash will be put in red trash cans in each patients room – with exception of sharps, pharmaceutical, hazardous, and confidential.
- Food trash should go into regular trash if there is a container in the patients room
- There will be opportunities to shadow the Wound Care Nurse, or rotate through the Wound Care Center, or learn about Safe Patient Handling.
- In the event of CDPH or TJC validation survey, students may be excused to Clinical Conference area. Please have plan B education material prepared.
- Please advise students to avoid responding to codes unless they are involved with the patient.
Pre and Post Conference

- Pre and post conference (or clinical floor experience) will be held in the Clinical Conference Room/Finance Conference Room in the Conference Center.

- The Education door code = 7890

- The Clinical Conference Room code = 4812

- Please retrieve the key from lock set and replace immediately after opening the door. The door knob can be set to lock for the duration of the day. Every entrance must be by key. Please do not leave this door unlocked when storing student belongings.

- This will serve as a storage area for all student belongings.

- The upstairs small nook area with the large conference table may serve as a secondary meeting site if they Clinical Conference Room is occupied.

- Restrooms are located across the hall from the Clinical Conference Room.
During Clinical Experiences

- NO Workstation on Wheels (WOW’s) are to be used by students unless directly working with RN during a task, med pass or documentation observation.

- Students may ONLY use designated computers on each unit. These will have an advisory “FOR STUDENT USE”. There is an exception in Emergency Dept as the student will work with the RN directly.

- Students will not be allowed to “FLOAT” to other units. If they assigned area has low volume or other deterrent, the instructor must provide curriculum for the student, and should be referred back to the Clinical Conference Room.

- Instructors MUST be constantly circulating and be in close contact with students at all time during the clinical experience.

- Instructors and students will NOT be allowed to congregate in the staff break rooms for any reason. They may use the staff restrooms.

- Students will NOT be allowed to store any items in the staff break rooms or nurse stations. The Clinical Conference Room will serve as a storage area for personal belongings.

- No more than 1 student per nurse will be allowed. This is overwhelming for anyone and decreases the benefit of the experience and increases the stress of the nurse.

- Students MUST not disturb or interrupt or delay the interaction between the Doctor-patient-RN in any way. If the physician is at bedside or comes in at bedside, please have the student allow the interaction to take place. Doctors have limited time and we can not impede their care.
What we are working on!

- We are working on improving the student experience.
- We have decreased the number of student on each unit per day, increasing the focus on one to one RN/student time and focus on more efficient and effective efforts towards patient care.
- Creating opportunities for students to learn beyond the basic clinical experience.
- As we build our new Emergency Department and patient rooms, we will increase our census, allowing for more clinical experience flexibility.
Thank you

We hope you have a wonderful clinical experience here at Corona Regional Medical Center.

Tracy Kasten DNP, RN
Director of Education

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